

BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

AUDIT COMMITTEE

THURSDAY, MAY 18, 2023

ATLANTA, GEORGIA

MEETING MINUTES

1. CALL TO ORDER AND ROLL CALL

Committee Chair Roderick Frierson called the meeting to order at 10:00 A.M.

Board Members William Floyd Roderick Frierson Present:

Freda Hardage

Al Pond

Kathryn Powers

Rita Scott

Board Members Stacy Blakley

Jim Durrett Absent:

Russell McMurry Thomas Worthy Rod Mullice

Valencia Williamson

Jennifer Ide

Jacob Tzegaegbe Jannine Miller

Staff Members Present: Collie Greenwood

> Raj Srinath Peter Andrews Luz Borrero Ralph McKinney

Also in Attendance: Justice Leah Ward Sears

> **Emil Tzanov** Paula Nash

Jacqueline Holland Kenya Hammond Tyrene Huff Gloria Londono

2. APPROVAL OF THE MINUTES

Minutes from March 23, 2023

Approval of Minutes from March 23, 2023. On a motion by Board Member Powers, seconded by Board Member Floyd, the motion passed by a vote of 5 to 0 with 5 members present.

3. BRIEFING

INTERNAL AUDIT ACTIVITY BRIEFING Q3/FY23

MARTA FY23 EXTERNAL AUDIT ENGAGEMENT BY CROWE LLP

4. OTHER MATTERS

None

5. ADJOURNMENT

The Committee meeting adjourned at 10:52 A.M.

Respectfully submitted,

Tyrene L. Huff

Assistant Secretary to the Board

Tyrene L. Haff

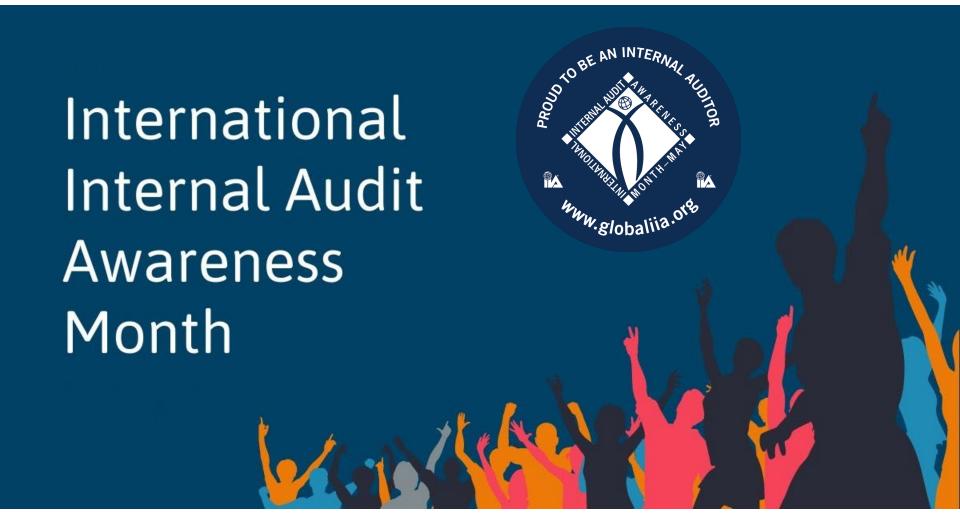




Internal Audit Activity Briefing

Q3 / FY23 ~ Jan. 1 - Mar. 31, 2023







Operational Group Audits

Q3 / FY23

Audit Title	Audit Report Issue Date	Audit Engagement Rating	Audit Project Status	Się	gnifica	nt Findiı	ngs		Modera	te Findings	;
				Total	Closed	In Process	Past Due	Total	Closed	In Process	Past Due
		High Risk	Completed	5	-	5		1		1	
Direct Pay Process	2/21/23	Committing of AutFrequently used DiNo Oversight for R	 No Officially Documented Policies and Procedures Committing of Authority Funds Frequently used Direct Pay Vendors Circumvent Procurement Process No Oversight for Rejected Direct Payment Request Improper Oracle Workflow 								
Non-		High Risk	Completed	3	-	3	-	1	-	1	-
Revenue Vehicle Fuel Use	3/20/23	 No Formalized Process for Reviewing Non-Police Vehicles Inadequate Monitoring of Off-Site Fuel Process WEX Cards and PINs are Not Adequately Monitored Odometer Reading are Being Entered Inaccurately 									
	Significant &	& Moderate Findings	:	8	-	8	-	2	-	2	-



Operational Group Audits

Q3 / FY23

Audit Title	Audit Report Issue Date	Audit Engagement Rating	Audit Project Status	Si	ignifica	nt Findir	ıgs		Modera	te Findings	
				Total	Closed	In Process	Past Due	Total	Closed	In Process	Past Due
P-Card Audit	TBD	TBD	Report Writing	-	-	-	-	-	-	-	-
TOD Process	TBD	TBD	Report Writing	-	-	-	-	-	-	-	-
Homeless Outreach Audit	TBD	TBD	Report Writing	-	-	-	-	-	-	-	
Attracting & Retaining Employees	TBD	TBD	Report Writing	-	-	-	-	-	-	-	-
	Total Signif	ficant & Mode	rate Findings:	_	-	-	-	-	-	-	-



Prior Operational Audits with Open Significant Findings

Audit Title	Audit Report Issue Date	Audit Engagement Rating	Audit Project Status	S	ignificant	t Findings	;	M	oderate	Findings	5
				Total	Closed	In Process	Past Due	Total	Closed	In Process	Past Due
Excessive		High	Completed	3	-	3	-	-	-	-	-
Absenteeism Investigation and Bus Operator Availability Analysis (Interim Report)	1/19/23	represented - HRIS and B	written policies a d employees. (9/3 us Operations bus ented definition ex	30/23) s operato	or availabi	ility report	s do n	ot recon	cile (9/30	/23)	by
Capital Improvement Program Follow-up	1/15/21	Needs Attention	Completed	28	19	9	-	-	-	-	-
Capital Projects – Soft Cost	9/30/22	Needs Attention	Completed	-	-	-	-	2	-	2	-
On-Line Invoice System 'OLIS'	9/30/22	Needs Attention	Completed	-	-	-	-	2	-	2	-
Total Sig	gnificant	& Moderate Fi	ndings:	31	19	12	-	4	-	4	-



IT Group Audits

Q3 / FY23

Audit Title	Audit Report Issue Date	Audit Engagement Rating	Audit Project Status	Sigr	nificant	Findin	gs	Mo	oderate	Finding	js
				Total	Closed	In Process	Past Due	Total	Closed	In Process	Past Due
Identity and Access Management Audit	TBD	TBD	Reporting	-	-	-	-	-	-	-	-
IT Support of Critical Enterprise Applications and Systems Audit	TBD	TBD	Fieldwork	-	-	-	-	-	-	-	-
То	tal Significant 8	& Moderate Fi	ndings:	-	-	-	-	-	-	-	-



Prior IT Audits with Open Findings

Audit Title	Report Issue Date	Audit Engagement Rating	Audit Project Status	Si	gnificant	: Findings	5		Modera	ate Findin	gs
				Total	Closed	In Process	Past Due	Total	Closed	In Process	Past Due
3 rd Party IT Risk Management	12/06/22	High Risk	Completed	4	-	4	-	3	-	3	-
Oracle Disaster Recovery	09/29/22	High Risk	Completed	3	2	-	<mark>1</mark>	2	-	-	2
TCSN Pen-Test Findings Remediation Review	06/30/22	High Risk	Completed	10	5	-	<mark>5</mark>	6	1	-	<mark>5</mark>
Enterprise Pen-Test Findings Remediation Review	04/15/22	High Risk	Completed	5	4	-	<u>1</u>	5	4	-	1
Cybersecurity – PCs, Email and Internet	06/24/19	High Risk	Completed	5	4	-	1	4	3	-	1
Total Sig	gnificant &	Moderate Fi	ndings:	27	15	4	8	20	8	3	9



Contract Group Audits

Q3 / FY23

Contract Audits	Completed
Audit Ratings	No. of Audits Issued
Low Risk	23
Needs Attention	3
High Risk	0
Total Audits Issued	26
Contract Audits I	n Progress
Audit Types	
Interim / Close Out	1
Rate Reviews	4
Buy America / Special Request	1
Cost / Price Analysis	1
Change Orders	1
Total Contract Audits in Progress	8

[✓] Identified Unallowable Cost in Overhead Rate Reviews as per Federal Acquisition Regulation (FAR) **None this period**

[✓] Identified Unsupported in Cost/Price and Change Order Reviews \$5,684,405



Fraud, Waste & Abuse ("FWA") Summary

Newly Reported Allegations

Investigation # 23-02-I-9

In March 2023 a Hotline report was received from a MARTA employee requesting an audit of the MARTA Employee Charity Club due to information received from a charity organization that it does not receive the funds designated by the MARTA donors.





FY24 AUDIT PLAN DEVELOPMENT

The FY24 audit plan was developed to guide Internal Audit's ("IA") activities regarding testing internal controls, safeguarding of assets, and process, cost and revenue improvements. The purpose of this plan is to:

- · Communicate the priorities and general approach of IA's activities and reporting
- Ensure that key risks and controls related to the achievement of MARTA's organizational objectives are reviewed
- Provide a record of the internal audit plan

This plan is not intended to be a comprehensive, detailed audit work program; specific audit work programs will be developed for each audit project.

The Internal Audit plan is not static or unchangeable. Changes in risk profile, organizational conditions, or special requests may require updates to the plan. Any significant changes to the plan will be communicated to the Audit Committee and the CEO.

The plan was developed based on evaluation of strategic, operational, financial, and compliance risks, as well as a fraud risk assessment.



PROPOSED FY24 INTERNAL AUDIT PROJECTS SUMMARY

AUDIT AREA	Number of Audits
Information Technology	6
Operational	12
Contracts	Ongoing pipeline
Fraud Investigations	As needed

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INFORMATION TECHNOLOGY AUDIT PLAN*

Audit Name	Description	MARTA Priority
Access Controls to Vital Train Control Technology	Examine physical and logical access to vital train control technology	Cybersecurity / All four priorities
IT Change Management	Evaluate change controls for enterprise IT	Cybersecurity / All four priorities
Security Incident Response	Assess the Information Security incident response process.	Cybersecurity / All four priorities
Oracle Upgrade	Assess foundational controls related Oracle upgrade project	Cybersecurity / All four priorities
Cloud Penetration Test Remediation	Review remediation status of Pen Test vulnerabilities	Cybersecurity / All four priorities
Previous / Open Findings Remediation	Review the remediation status of findings identified in prior audits	Cybersecurity / All four priorities

^{*} The audits are not listed in chronological order



OPERATIONS AUDIT PLAN*

Audit Name	Description	MARTA Priority
Summerhill Project	Review project current status and project management controls	Demonstrate Fiscal Responsibility / Deliver the Capital Program with Speed & Efficiency
Bus Shelter Project	Review project current status and project management controls	Demonstrate Fiscal Responsibility / Deliver the Capital Program with Speed & Efficiency
Rail Car Maintenance	Assess the maintenance of railcar wheels, axels, trucks and other components	Consistently Provide Excellence in Customer Service
Street Car Maintenance	Assess the maintenance of street car rails, overhead powerlines, wheels, axels, trucks and other components	Consistently Provide Excellence in Customer Service
Rail Track Maintenance	Review the maintenance of heavy rail tracks, switches, crossovers, and other components	Consistently Provide Excellence in Customer Service
Wayside access and safety	Assess compliance with wayside safety policies and procedures	All four priorities

 $[\]hbox{\it * The audits are not listed in chronological order}$



OPERATIONAL AUDIT PLAN (cont.)

Audit Name	Description	MARTA Priority
MARTA Mobility Service	Assess the performance and contractual compliance of MARTA Mobility service providers	All four priorities
Drug / Alcohol Testing Process	Assess compliance with relevant regulations and internal policies and procedures	All four priorities
Police Property & Evidence	Evaluate the controls over high-risk property & evidence items in the MARTA Police evidence storage facility.	Compliance / Strengthen the MARTA Brand
SOC1 Reports Review *	Review of critical third-party providers' SOC1 reports	Compliance
2024 MARTOC Management Audit – Readiness Assessment	Review the status of prior MARTOC Audit Management Actions	Compliance / Strengthen the MARTA Brand
Prior Audits Follow up	Evaluate the remediation of various prior audit findings.	All four priorities

^{* &}quot;SOC" – Systems and Organization Controls







Audit Planning Meeting

Metropolitan Atlanta Rapid Transit Authority

May 18, 2023

Smart decisions. Lasting value.™



Agenda

Introductions

Audit Deliverables

3 Audit Approach Timeline

Audit Committee Planning Inquiries

6 Emerging Issues

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Introductions – Key Engagement Team Members

Crowe Team

- Brad Schelle Partner
- Katherine Brothers Manager
- Stacy Curnow Senior Staff
- Ciara Hall Staff

Subcontractors (Benford Brown & Associates)

Tim Watson - Partner

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Audit Deliverables

- Independent Auditor's Report
- Management Letter (Communication of internal control deficiencies under SAS 115)
- SAS 114 Letter (Required communications with Those Charged With Governance)
- Independent Auditor's Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards
- Independent Auditor's Report on Compliance for Each Major Federal Program; Report on Internal Control over Compliance
- "In relation to" opinion on the Schedule of Expenditures of Federal Awards
- Agreed Upon Procedures report on National Transit Database Federal Funding Allocation Statistics Form
- Crowe's electronic certification of the Data Collection Form through Federal Clearinghouse

Audit Approach

Audit Methodology and Approach

- Purpose of Financial Statement and Compliance Audit
- Audit Committee Role- Quality, Internal controls, Compliance
- · Concepts of Audit Risk and Materiality
- · Role of Internal Controls and Tone at the Top
- · Role of Monthly Financial Reporting

· Understand your:

· Business dynamics

· Performance metrics

· Identify audit efficiency tools.

· Define audit objectives.

· Coordinate audit timeline.

· Organizational objectives

1. Planning

2. Risk analysis

· Identify and assess financial statement

· Define audit strategy and resources.

· Identify accounting issues.

· Evaluate key processes and risk controls.

3. Fieldwork and testing

Perform substantive audit testing of account balances.

- Review management-prepared financial statements.
- Prepare year-end auditor communications such as management letters.
- Resolve accounting issues.

4. Reporting and filing

- Complete financial statement review and Crowe internal quality review.
- Discuss draft with management and key stakeholders.
- Issue completed financial statements based on agreed-upon audit delivery timeline.

Audit quality

Audit

The Crowe Assurance Professional Practice team is consulted on significant accounting matters throughout the audit process to help avoid any possible surprises.

Audit Approach

- Internal Controls
- Implementation of New Standards
 - GASB 91, Conduit Debt Obligations
 - GASB 94, Public-Private and Public-Public Partnerships and Availability Payment Arrangements
 - GASB 96, Subscription-Based Information Technology Agreements
 - GASB 99, Omnibus 2022 (Leases and SBITAs)
 - IG 2021-1, Implementation Guidance Update
- CRRSAA and ARPA funding
- Traditional Risk Areas (cash, capital assets, debt, pension, revenue, etc.)

Timeline

Date	Event
April 24	Interim fieldwork to begin
July 17	IT audit procedures to begin
August 21	Year-end fieldwork to begin
October 13	MARTA to provide FS draft
October 20	Crowe to provide initial FS comments
October 24	Crowe to receive NTD report
October 27	Crowe to provide final FS review comments
October 31	Deliver final NTD report
November 1	Deliver final FS reports
November 17	MARTA Audit Committee meeting
December 8	MARTA to provide draft Annual Comprehensive Financial Report
December 13	Crowe to provide Annual Comprehensive Financial Report comments

Audit Committee Planning Inquiries

Fraud inquiries required by SAS 99

- a. Management understands that it is their responsibility to prevent and detect fraud.
- b. Management's views on the risks of material misstatement due to fraud, including the following:
 - Does management have knowledge of any fraud of suspected fraud affecting the entity?
 - Is management aware of any allegations of fraud or suspected fraud affecting the entity?
 - What is management's understanding about the risk of fraud in the entity, including any specific fraud risks the entity has identified or account balances or classes of transactions for which a risk of fraud may be likely to exist?
 - What programs or controls are established to reduce specific fraud risks that have been identified and how are these monitored?
 - How does management communicate to employees its views on business practices and ethical behavior?
 - Has management reported to the Committee (or others with equivalent authority and responsibility) how the entity's internal control services to prevent, deter or detect material misstatement due to fraud?
- Committee feedback and planning input
- Desired method for communicating management recommendations
- Communication and status updates

Audit Committee Planning Inquiries

In an effort to assist the Audit Committee in it's oversight role, the following fraud risks have been identified for discussion:

- 1. Misappropriation of assets
- 2. Undisclosed related party relationships
- 3. Unauthorized or improperly applied employee compensation and benefits
- 4. Loss of funds due to improper/unauthorized access to financial assets (i.e. hacking or phishing)
- 5. Loss of personal or sensitive information due to data breach
- 6. Misapplication or misuse of restricted funds

Emerging Issues

- Implementation 6/30/2024
 - GASB 100, Accounting Changes and Error Corrections
- Implementation 6/30/2025
 - GASB 101, Compensated Absences





Thank you

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Katherine Brothers, CPA

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